



Do it Best GROUP™

DISTRIBUTION NETWORK UPDATE: STRENGTHENING OUR SUPPLY CHAIN

We value your partnership

Dear Valued Vendor Partner,

As Do it Best and True Value continue to grow together, we are taking planned steps to strengthen and optimize our distribution network to support long-term growth, scalability, and service reliability.

Over the past year, we engaged a leading third-party expert to evaluate our current and future distribution center and routing needs with a focus on growth and operational efficiency. Based on that work, we are moving forward with a clear, phased distribution center transition plan, one that is on or ahead of schedule.

Two initiatives will run concurrently in the next 12-24 months:

True Value operations at the Atlanta DC will transition into various other DCs in our network; and Do it Best Montgomery DC operations will transition into warehouse space we already have in Wilkes-Barre, PA, where a new operation known as the Hanover DC will be established.

At a high level, this work is focused on aligning our network to better handle future volume, improve long-term replenishment rhythms, and ensure we continue to serve our members and retailers at a high level as the business grows. This includes transitioning operations into locations that offer greater capacity and scalability, including expanded operations in the Wilkes-Barre area.

What this means for you:

- Distribution center transitions will be phased and planned, not disruptive or reactive.
- As inventory is repositioned across the network, there may be short periods where ordering activity temporarily slows or adjusts. These moments are expected and tied to physical inventory movement and not changes in vendor relationships or long-term demand.
- Ship-to locations and timing updates will be communicated clearly and in advance as milestones are finalized.
- Forecasting and replenishment planning will continue to be coordinated closely with our Merchandising and Supply Chain teams.

Our commitment is to communicate early, provide clarity, and work closely with you throughout this transition. The goal of this effort is not short-term change, but long-term stability. We are building a distribution network that supports predictable replenishment, strong service, and continued growth for both our partners and our business.

We value your partnership and appreciate your collaboration as we move forward. If you have questions specific to logistics, forecasting, or shipping, your Do it Best Group contact will be available to support you.

Thank you for being an important part of our network.

Sincerely,

Tim Miller

Senior Vice President of Logistics

Do it Best Group